

Tab BJ5



Your Metropolitan Police Reference Number: [REDACTED] **PLEASE DO NOT REPLY TO THIS EMAIL.**

1 message

NoReplyCrime@met.police.uk <NoReplyCrime@met.police.uk>

Mon, Feb 6, 2023 at 10:19 AM

To: [REDACTED]



Thank you for contacting the Metropolitan Police Service to report your crime.

Your crime reference number is [REDACTED]

All crimes reported to the Metropolitan Police Service are investigated based on the information available at the time the report was made to us. Your report will be assessed for opportunities for further lines of enquiry. On completion of the initial investigation and crime assessment, we will write to you and explain what happens next. Should we need to call you, it is likely to appear on your phone as a 'withheld number'.

The Metropolitan Police stands against any form of discrimination and all victims have a right to be treated with empathy, fairness, dignity and respect. Police actions are governed by the Victims' Code of Practice which sets out your right to receive support, information and appropriate contact throughout an investigation and the criminal justice system. For more information [www.gov.uk/government/publications/the-code-of-practice-for-victims-of-crime](http://www.gov.uk/government/publications/the-code-of-practice-for-victims-of-crime)

Please ensure you seek medical treatment for any injuries you may have received. It is also important to keep a record of any injuries by photographing them when they are new and developing (for example, it can take a few hours/days for bruising to become apparent). You may be contacted by a scenes of crime officer to assess if there are any forensic traces (fingerprints, foot prints or body fluids) that may have been left behind by the person responsible. If you are waiting for a scenes of crime officer to attend, please try not to disturb anything that they may need to examine. If you are unsure, please contact us by calling 101.

When a vehicle has been used in crime we will record this on the Police National Computer; this allows us to circulate the vehicle to patrolling officers and via the Automatic Number Plate Recognition database that will search for the vehicle via a network of static roadside cameras, and cameras attached to some police vehicles.

If you have any more information that you feel could aid our investigation, such as CCTV, forensic opportunities, or any information that could assist us to identify those responsible, please contact us at [www.met.police.uk/contact-us](http://www.met.police.uk/contact-us)

Alternatively, you can phone our Crime Management Services department on 020 8284 5100. Please be aware that lines are open Monday to Friday between 8am and 6pm and due to call volumes, there may be a call queue.

**The following links may be of assistance:**

Victim Support is an independent charity, who are free to contact should you need help, support or advice on coming to terms with your experience:

- [www.victimsupport.org.uk](http://www.victimsupport.org.uk)
- London Victim Support: 0808 168 9291 (8am - 9pm, Mon to Fri, 9am - 5pm Sat)
- Victim Supportline: 0808 168 9111 (24hrs)

To assist us in the identification of recovered property we recommend registering serial numbers and any other identifying references found on your valuables / mobile devices:

- For your valuables and mobile devices at [www.immobilise.com](http://www.immobilise.com)
- For your Bicycle at [www.bikeregister.com](http://www.bikeregister.com)

Crime Prevention Advice and what happens next:

- [www.met.police.uk/cp/crime-prevention](http://www.met.police.uk/cp/crime-prevention)
- [www.met.police.uk/advice/advice-and-information/acr/after-you-report-a-crime](http://www.met.police.uk/advice/advice-and-information/acr/after-you-report-a-crime)

Neighbourhood Watch. For information or to join your local Neighbourhood Watch scheme:

- [www.ourwatch.org.uk](http://www.ourwatch.org.uk)

Thank you once again for reporting this crime to us.

Metropolitan Police



## Update on your Metropolitan Police Crime Reference number - [REDACTED]

1 message

Mon, Feb 6, 2023  
at 3:07 PM

To: [REDACTED]

\*\*\*\*\*PLEASE DO NOT REPLY TO THIS EMAIL. OUR MAILBOX CANNOT RECEIVE EMAILS DIRECTLY FROM MEMBERS OF THE PUBLIC. AS SUCH, SHOULD YOU WISH TO RESPOND TO THIS EMAIL, YOU WILL NEED TO VISIT THE FOLLOWING LINK TO RE-SUBMIT THE REPLY\*\*\*\*\*

<https://www.met.police.uk/contact/af/contact-us/>

Dear Mr J [REDACTED],

We are sorry to hear that you have been the victim of crime and will be working hard to catch those responsible. What you tell us can also help us in investigating other cases - identifying links between different crimes and making sure police and other agencies know where crime is happening, so that we can take action to prevent other people from becoming victims. In your case, there appear to be opportunities for further investigation so we have sent it to the local police station that covers the area where your crime happened for further local assessment. A local investigator should contact you soon.

Please note that due to the varied nature of a police officer's job – such as working different shifts and dealing with emergencies - it may be a few days before they are able to get in touch with you. If you have not been contacted within 7 days of receiving this letter, or if you have any questions in the meantime, you can contact us by visiting our website: [www.met.police.uk/contact-us](http://www.met.police.uk/contact-us)

If you need practical or emotional support or advice to help you cope and recover from your experience, the independent London Victim and Witness Service (LVWS) can help. You can email them on [LVWS@victimsupport.org.uk](mailto:LVWS@victimsupport.org.uk) or get in touch through the online form on their website [www.londonvws.org.uk/](http://www.londonvws.org.uk/). You can also call LVWS on 0808 168 9291 (8am-8pm Mon to Fri, 9am-5pm Sat) or speak to the national 24hr helpline on 0808 1689 111.

We follow the Code of Practice for Victims of Crime, a set of guidelines which is designed to make sure victims of crime are given the best advice and support from the moment they report a crime to the sentencing of an offender. You can find out more about this at [www.met.police.uk/victimsupport](http://www.met.police.uk/victimsupport)

To help us improve, you may be contacted by us, the Mayor's Office for Policing & Crime (MOPAC) or a company they appoint to ask questions about the service you received. The MPS/MOPAC are sharing your information with this research company in its role as a public authority to improve the experiences of victims. You will be asked for your

consent to give feedback. What we learn helps us ensure we are providing the best service. Your identifiable information will only be stored for a maximum of three years.

Thank you for your cooperation as we work to solve this case.

Yours sincerely,

**Crime Assessment Team**

Crime Management Services

For further Information or Support:	For practical and emotional support after a crime	<a href="http://www.londonvws.org.uk/">www.londonvws.org.uk/</a>
	What to expect from the Criminal Justice System and Available Support	<a href="http://www.london.gov.uk/sites/default/files/victim_information_leaflet.pdf">www.london.gov.uk/sites/default/files/victim_information_leaflet.pdf</a>
	To <b>update this crime</b> or for further information about the investigation	<a href="http://www.met.police.uk/contact-us">www.met.police.uk/contact-us</a>
	You can request a copy of your report, by contacting the Information Rights Unit	Tel: 020 7161 3500 <a href="http://www.met.police.uk/request">www.met.police.uk/request</a>
	To find out about policing in your local area	<a href="http://www.met.police.uk/your-area">www.met.police.uk/your-area</a>
	For useful crime prevention advice	<a href="http://www.met.police.uk/crimeprevention">www.met.police.uk/crimeprevention</a>
	To help prevent mobile phone crime, please register your handset	<a href="http://www.immobilise.com">www.immobilise.com</a>
	To tell us what you think and help us improve	<a href="http://www.londonvoice.org.uk/myvoice">www.londonvoice.org.uk/myvoice</a>



Report non-emergency crime online  
[www.met.police.uk/report](http://www.met.police.uk/report)

**CrimeStoppers.**  
0800 555 111  
100% anonymous. Always.



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 **Victim Information.pdf**  
225K





**Re: Ovo Arena**

1 message

Mon, Feb 6, 2023 at 8:00 PM

To: [Redacted]

Hi,

Find enclosed some notes I drafted, a scan of the notepaper the officer gave me on the day, and a photo of steward 2 [Redacted]

Thanks

On Mon, Feb 6, 2023 at 7:47 PM <[Redacted]> wrote:

Good evening Mr J [Redacted]

Thank you for taking my call this evening and giving up your time to discuss the issue that you had with the Ovo arena on the 04/02/2023.

As discussed this is my contact email address. I will be looking into the report and previous allegations made against the venue.

I will contact you shortly with the name of the OIC (Officer In Charge) of the report regarding the assault allegation.

Kind regards



[Redacted]

[Redacted]

**BRENT Licensing**

**North West Command Unit**

**Metropolitan Police**

☎ Met Phone: [Redacted]

In an emergency, always dial 999

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**3 attachments**



wembley arena staff photo.jpg  
3470K

 **bj met police details re wembley.pdf**  
144K

 **2 police 060223.pdf**  
300K





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**Re: Ovo Arena**

1 message

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 >  
To: 

Mon, Feb 6, 2023 at 8:02 PM

I got the Stewards number wrong there, its on his tunic. Sorry

On Mon, Feb 6, 2023 at 8:00 PM [REDACTED] > wrote:

Hi,

Find enclosed some notes I drafted, a scan of the notepaper the officer gave me on the day, and a photo of steward [REDACTED]

Thanks

On Mon, Feb 6, 2023 at 7:47 PM <[REDACTED]> wrote:

Good evening Mr [REDACTED]

Thank you for taking my call this evening and giving up your time to discuss the issue that you had with the Ovo arena on the 04/02/2023.

As discussed this is my contact email address. I will be looking into the report and previous allegations made against the venue.

I will contact you shortly with the name of the OIC (Officer In Charge) of the report regarding the assault allegation.

Kind regards



[REDACTED]

[REDACTED]

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**Re: Ovo Arena**

1 message

**brian johnson** [redacted]

Mon, Feb 20, 2023 at 6:36 PM

To: [redacted]

Hi,

For info another Met Officer rang tonight. I think the name was PC H [redacted]? He said he has just been appointed investigating officer, strange as I thought one had already been assigned?

I seem to have spoken to 5 or 6 officers now? Is this normal?

Do you know if the CCTV captured any of this?

Thanks

On Mon, Feb 6, 2023 at 7:47 PM [redacted] wrote:

Good evening Mr J [redacted]

Thank you for taking my call this evening and giving up your time to discuss the issue that you had with the Ovo arena on the 04/02/2023.

As discussed this is my contact email address. I will be looking into the report and previous allegations made against the venue.

I will contact you shortly with the name of the OIC (Officer In Charge) of the report regarding the assault allegation.

Kind regards



[redacted]

[redacted]

**BRENT Licensing**

**North West Command Unit**

**Metropolitan Police**

☎ Met Phone: [redacted]

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[REDACTED]

**RE: [REDACTED] - Assault**

1 message

To: [REDACTED]

Mon, Feb 20, 2023 at 8:14 PM

Good evening sir,

I have sent a data protection request to the venue to obtain CCTV.

I will update you when I hear back from them.

Kind regards



[REDACTED]

[REDACTED] ERPT A – North West BCU

Wembley Police Station, 603 Harrow Road, Wembley, Middlesex. HA0 2HH Web: [www.met.police.uk](http://www.met.police.uk) [REDACTED]

From: [REDACTED]

Sent: 20 February 2023 19:38

To: [REDACTED]

Subject: Re: [REDACTED] - Assault

Hi,

Last photo of Steward, so before assault, is 21:05.

I was outside at 21:23, and talking to Met officers just after.

So, the incidents upstairs, and then later downstairs at the bottom of the stairwell, happened between those times.

23 minus 05 = 18, so below your 20-minute threshold.

Incidents with my son were where people coming up from stairs are visible in front of where our seats were.

Hope this helps.



Regards

On Mon, Feb 20, 2023 at 7:04 PM <[REDACTED]> wrote:

Good evening,

As discussed can you please furnish me with a smaller time frame in which this incident has taken place.

On the report at the moment it states that this has taken place between 1900 – 2120. I need to give a better window to the arena for them to be able to look into.

Our crime assessment principals are as follows:

When the exact time of the offence is not known and an extended period of CCTV is available. The CCTV time frame which would need to be viewed, to see if the offence is captured, is to be no longer than 20 minutes. If the CCTV footage which would need to be viewed is longer than 20 minutes the crime should be assessed out.

What this means is that sadly if the timeframe cannot be narrowed then this report would likely be closed. This is obviously on the premise that we could not narrow this timeframe down.

I will await a closer timeframe from you and once this has been received I will make contact with the Arena to find out if they have relevant CCTV covering your seating area.

The positive is that we have the area in which you were seated so know where to look if CCTV is available.

I await your reply.

Thank you

Kind regards



[REDACTED]  
[REDACTED] ERPTA – North West BCU

Wembley Police Station, 603 Harrow Road, Wembley, Middlesex, HA0 2HH Web: [www.met.police.uk](http://www.met.police.uk) Email: [REDACTED]

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## Re Wembley Arena Licensing Issues

1 message


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[Redacted] > Tue, Mar 7, 2023 at 3:25 AM  
To: Business Licence [Redacted] >, [Redacted] >  
[Redacted]

Find note enclosed

Regards

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 re licence review 070323.pdf  
187K



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## Re Wembley Arena Licensing Issues, Second note of today

1 message

Tue, Mar 7, 2023 at 12:05 PM

To: Business Licence  


Find enclosed second note of the day

Regards

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### 2 attachments

 re licence review 070323 2nd note.pdf  
266K

 letter from wembley arrived 070323.pdf  
696K



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## Re Wembley Arena Cameras

1 message

Fri, Mar 10, 2023 at 11:07 PM

To: [REDACTED]  
[REDACTED]

To make you aware the Arena have responded to the subject access request I made. They have not yet responded to the request from my son, and from me on his behalf.

In their response to me they have only released body worn camera footage, and a little footage outside the venue.

I queried that and they claim no other footage inside the venue of us at all that day.

Given what I know about their CCTV control room from other sources, and our chat where you said that the seats were covered, but the cameras move so it would not be certain that any particular incident would be captured, it seems unlikely to me that they have no footage of us at any other point inside the venue.

If you know that they do have cameras covering the seats, and the merch stall etc, then I invite you to speak up now, as they seem to be committing fraud here, and as a police officer you obviously have certain obligations.

Anything I can help with please let me know.

Regards

**Re: Re crime reference number [REDACTED]**

1 message

Sat, Mar 11, 2023 at 2:12 PM

To: [REDACTED]

Cc: [REDACTED]

I would add that the video I have shows two security guards putting their "hands on" my son, a child, as we were already leaving peacefully, after the very first request for us to leave. [REDACTED] had done nothing wrong. "hands on" of course being specifically against the SIA rules in such a case. And its also good old fashioned assault too. Please accept this email as a complaint of assault against those two security guards.

Video also shows none of the security guards wearing ID and therefore they are all guilty of a criminal offence under Section 9 of the Private Security Industry Act 2001

Regards

On Sat, Mar 11, 2023 at 5:16 AM [REDACTED] wrote:

Hi,

Re crime reference number [REDACTED]

I have now seen the Arena's version of events that night, as they have released some information as a result of subject access request under the data protection act.

Their "ejection report" claims that my son and myself were together when the main incident occurred. This is not what happened at all, I was at my seat, and my son was being detained and threatened at the top of the stairs, where I could see him but we were far apart.

So, to prove the arena are lying all that would be needed would be anyone that night who saw our locations, myself at my seat, and my son near the top of the stairs, when there was clearly something going on. Which should be just about anyone in that section of the arena. Or any camera shots for an extended period of time.

We don't need to find someone who saw the detail of the Steward assaulting me 1st before I pushed him away. We don't need to find someone who heard the detail of what was said to my son. Although what the arena have provided as a result of the subject access request shows that arena's "ticketing report" system tracks the email of the mobile phone that each seat was allocated to, and only those phones permitted access to the venue. And therefore, using that system, it's quite easy to get the contact details per seat. That system would make it easy to track down the people with seats near to where my son was, and people in seats surrounding me.

But we don't even need to do that, we only need to find anyone who saw that we were far apart.

I was there I know the Steward lied to police that night. I know that any supposedly independent witness the venue provided to the police was also lying.

I also have body worn camera footage, provided as a result of the subject access request, when we were at the bottom of the stairs, where other audience members were passing us saying don't worry we saw it all you did nothing wrong to us. Completely unprompted random members of the audience going by.

That body worn camera audio also corroborates my version of events at the bottom of the stairs. It also shows we were offered other seats, and were only asked to leave when I said I would not be happy as I had been assaulted. We were not asked to leave for any other reason than I stuck to my assault complaint, perfectly reasonably in the circumstances.

So, I don't think this is a simple assault where "Scotland Yard's crime assessment policy of giving up investigating minor crimes if gathering evidence means spending more than 20 minutes watching CCTV" etc is appropriate. The arena have lied to the police. They have provided a fraudulent witness.

There is also the issue that the amount of CCTV they have released, in response to the subject access request, does not seem credible. And it seems likely that

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

As the arena is not providing other parties information they are under a legal duty to disclose in the hope that they will have less chances in any licensing hearing, and the arena will improve their own chances and “make a gain”.

If I can help in any way please let me know.

Regards



**Further Comments Re crime reference number [REDACTED]**

1 message

Fri, Mar 17, 2023 at 9:44 AM

TO: [REDACTED]

Hi,

Further Comments Re crime reference number [REDACTED]

I have been looking at the existing Premises Licence for Wembley Arena.

I note conditions it includes:

"The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulder image of every person entering or leaving the premises." No such CCTV footage released as part of my subject access request, so it appears to be either Fraud by failing to disclose, or they are in breach of their licence, or both.

"CCTV (of current Home Office Guidance standards) shall be maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to Police and authorised Officers from Brent Council. This must comply with the Data Protection Act including signage." And "CCTV cameras shall cover each of the entrances of the premises and shall operate on the concourses (to cover the bars)." No such CCTV footage released as part of my subject access request, so it appears to be either Fraud by failing to disclose, or they are in breach of their licence, or both.

"An incident/control log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

- a. all crimes reported to the venue
- b. all ejections of patrons;
- c. any complaints received;
- d. any incidents of disorder
- e. all seizures of drugs or offensive weapons
- f. any faults in the CCTV system or searching equipment or scanning equipment
- g. any refusal of the sale of alcohol any visit by a relevant authority or emergency service"

I have video which clearly shows me reporting an incident of assault to the venue. No such incident/control log released as part of my subject access request. It seems likely they did not record that report of assault in their log? so it appears to be either Fraud by failing to disclose, or they are in breach of their licence, or both.

Regards



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## Wembley arena

1 message

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Mon, Mar 20, 2023 at 8:54 PM

[Redacted]  
To: [Redacted]

[https://www.tripadvisor.co.uk/Profile/\[Redacted\]](https://www.tripadvisor.co.uk/Profile/[Redacted])

What does the arena's security logs say about this?

Regards

▪





[Redacted]

**Re: Wembley arena**

1 message

Tue, Mar 21, 2023 at 4:47 PM

To: [Redacted]

thanks

On Tue, Mar 21, 2023 at 4:40 PM <[Redacted]> wrote:

Good afternoon.

Sorry for the late reply. I have mentioned all this to the council and made the OIC in your report aware. We are working with the council to resolve this issue.

Kind regards

[Redacted]

**From:** [Redacted]  
**Sent:** 20 March 2023 20:54  
**To:** [Redacted]  
**Subject:** Wembley arena

[https://www.tripadvisor.co.uk/Profile/\[Redacted\]](https://www.tripadvisor.co.uk/Profile/[Redacted])

What does the arena's security logs say about this?

Regards

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**Re "footage 1 - son at bottom of stairs" recently released**

1 message

Wed, Mar 22, 2023 at 9:51 AM

To: [REDACTED]

Hi,

Sorry to email so often.

Re "footage 1 - son at bottom of stairs" recently released. Even though it's just a short snippet.

The way the security guard is holding [REDACTED] at the top of the stairs is upsetting. Clear "hands on" physically restraining him. Preventing him returning to his parent.

Audio of "if you dont come with me you will get dragged down".

The absolute bullies. What was his big crime? Standing up to watch a band? Like the entire audience does when Metallica walk on stage.

Really disgusting that they get away with this stuff.

Where is the video when they took him to the main corridor downstairs, and separated him from me? no doubt missing due to similar or worse.

All "hands on" incidents are supposed to be written up, and reviewed by supervisors. I doubt they wrote up that "hands on" incident. They are simply not allowed to act in this way, and they are not following the basic rules or laws.

Anyone else doing what that security guard is doing would get arrested.

No ID again, guilty of a criminal offence under Section 9 of the Private Security Industry Act 2001

Get them reported to SIA too.

Regards